

Residential Letting Services Declaration of Fees

Fees for Tenants:

Permitted payments in connection with a tenancy are called permitted payments and are in accordance with the Tenant Fees Act 2019:

Rent	Due in accordance with your Tenancy Agreement
Deposit	a refundable tenancy deposit capped at no more than five weeks' rent where the annual rent is less than £50,000, or six weeks' rent where the total annual rent is £50,000 or above
Holding deposit	a refundable holding deposit (to reserve a property) capped at no more than one week's rent. This fee is NOT refundable if the following applies: <ul style="list-style-type: none">- the applicant provides false or misleading information- fails a right to rent check- withdraws from a property- fails to take reasonable steps to enter a tenancy agreement
Changes to tenancy	payments to change the tenancy when requested by the tenant, capped at £50, or reasonable costs incurred if higher
Early termination of tenancy	payments associated with early termination of the tenancy, when requested by the tenant
Services	payments in respect of utilities, communication services, TV license and council tax;
Late payment of rent	Interest at 3% above Bank of England Base Rate, chargeable once rent is outstanding for 14 days or more.
Lost & additional Keys/Security Devices:	Up to £60 including VAT depending on the cost of the item

Payment of fees can be made by debit card, credit card at the office or over the telephone: to 0121 456 1700. We also accept cash payments at the office.